



VESC Refund Policy

We register your child in our soccer program with the intent of providing a full season of soccer enjoyment. We understand that there are a number of reasons why you may have to withdraw your child from our soccer program.

The league incurs a cost to register your child and thus charges a \$25 administration fee for each child's withdrawal, regardless of whether this occurs before or after the season starts.

No refunds will be issued after Friday, June 19th, 2015. All requests for withdrawal must be received prior to this date.

The refund process differs slightly depending upon whether you are making the request **BEFORE** or **AFTER** the season has started. Please follow the process that fits your situation.

BEFORE the seasons starts:

Step	Action
1.	A Parent or Guardian sends an email to info@valleyeastsoccer.com or mails a letter to the P.O. Box requesting a refund.
2.	The Registrar withdraws the child and submits a request to the Treasurer for a refund cheque.

AFTER the season has started:

Note: We only provide a refund when the complete uniform has been returned to the Club Administrator. If the complete uniform is not returned, no refund will be given.

A complete uniform consists of:

1. Jersey
2. Shorts
3. Socks



We may have children on wait lists in each age group; so if your child withdraws, it opens a spot for another child to play and we need the uniform for that child.

Step	Action
1.	A Parent or Guardian sends an email to info@valleyeastsoccer.com or makes a written request to the P.O. Box, requesting to withdraw their child and obtain a refund.
2.	The Parent or Guardian returns the <u>complete</u> uniform to the Club Administrator. (see above for details of a <u>complete</u> uniform)
3.	In all cases, the Registrar verifies that the Club Administrator is in possession of the <u>complete</u> uniform and withdraws the child from his/her assigned division.
4.	The Registrar then submits a request to the Treasurer for a refund cheque.

Club Contact Information:

Valley East Soccer Club
P.O. Box 3002, Hanmer Valley Shopping Centre
Hanmer, ON P3P 1J6

Email: info@valleyeastsoccer.com